How to Retrieve your VUX (formerly known as MyVU) Username/Password

- 1. Visit the Vincennes University web page, www.vinu.edu
- 2. Click the link that says "VUX" (formerly known as MyVU) on the right side of the screen
- 3. You will now see the login portal, please select "Forgot your Password?"

Enter Username & Password	
Username:	
Password:	0
LOGIN	
Forgot your password? Services may be unavailable every Thursday from 9.00pm thru 12.00am EDT for scheduled maintenance.	

4. Please enter your preferred email address

Please enter the preferred	email address you have on file v	vith us. You will recei	ve an email containing	g a link that you can u	ise to reset your passw	vord. The link
will expire after 15 minutes	If you do not know what your	preferred email addr	ess is or do not have a	ccess to it, please con	tact the IT Help Desk	at 812-888-4332
or by email at H HelpDesk@	vinu.edu Note: Your email add	ress must match exac	tly as it exists in our s	ystem (including upp	ercase and lowercase	characters).
Email *						
						Back Reset Passv

- 5. Click "Reset Password"
- 6. The system will send you an email to your preferred email account on file. This email will come from ITHelpDesk. Please follow the instructions to receive your VUX (formerly known as MyVU) username and reset your password.

(You will receive one email from the ITHelpDesk, click the link. Refresh your email and you should have a second email appear that will contain your information.)